

Stay Warm and Safe This Winter

Low Income Energy Assistance

For New Hanover County residents.

One-time utility payment to help eligible families pay their heating expenses.



The Department of Social Services will begin taking applications for Low Income Energy Assistance on December 1, 2017.

- December 1–December 31, 2017 – Applications will be taken ONLY for households with a person age 60 and older, OR a disabled person receiving SSI, SSA, or VA benefits and receiving services through the Division of Aging and Adult Services.
- January 1–March 31, 2018—Applications will be taken for ANY household, as long as funds are available.
- Heating bill and verification of ALL household income must be provided at application.
- For eligible households, approval will be based on availability of funds once all application information is received.
- Energy payments are made directly to the heating provider.

Apply at a location near you!

Those eligible to apply in December
can also visit:

- Dec. 7—Senior Resource Center,
9 a.m.—1 p.m.
- Dec. 12—New Hanover Downtown Library,
Masonboro Room,
9 a.m.—12:30 p.m.
- Dec. 14—Jervay Community Center,
9 a.m.—12 p.m.
- Dec. 19—White Oak Apartments,
9 a.m.—12 p.m.

*Bring all heating bill and household income information

Apply at New Hanover Department of Social Services

1650 Greenfield St. Wilmington, NC 28402

Call (910) 798-3400 for more information.

